



Cancellation/ Payment/ Refund Policy

Payment:

* Single sessions* - Partial payment is due upon booking to ensure your commitment and hold your spot. This partial payment is calculated into the full price of your session and will be added to it. The remaining amount due will be collected at the end of your session, before leaving.

Packages or Gift Vouchers - Full payment is due when purchasing either a gift voucher or any package.

Refunds: There are no refunds of any kind. No matter the session, I strive for you to get the most out of our time together, and I take great care to follow up after sessions to help you in any way I can to ensure that happens.

Cancellations: Understandably, life happens and you may need to cancel your appointment to move to a different time. Therefore, please cancel **no later than 24 hours** prior to your session. If this is done, your session will be moved to a later date, or held for the time being, until you are ready to reschedule at no additional cost.

Cancellations within 24 hours of your session: Please be advised that if you cancel your session within 24 hours of your reserved time or are a no-show (not calling or showing up), you will be charged the **entire fee** if you're booking a single session, and if you purchased a package, you will forgo a full scheduled session entirely.

Please know that it is difficult to fill appointment times within 24 hours of a cancellation. As much as I cherish you and our time together, my practice is a business and is treated as such. I appreciate your understanding and cooperation.

Any questions you may have, please contact, Brandy Lovingier at
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